

Page 1 of 5 Initial _____

CUSTOMER SERVICE AGREEMENT

This Agreement is made and entered into this with the company name of:	_day of o	f 20, by and betwee	een the Entity registered with the address of:
The individual(s) causing this agreement to go into Full Name: Full Name: Full Name: (Hereby referred to as the "Client"), and, EXIT PLAN PRO LLC, A COLORADO LIMITED 834F S. PERRY STREET, UNIT 512, CASTLE RC collectively referred to as the "Parties."	D LIABILITY COR	RPORATION with the	
1. THE AGREEMENT (Please check or initial the box at the beginning	of every section to	confirm that it has	been read and agreed to.)
□ Funding. Client and organizations, hereby cons subject to change upon client request. Client is to b investment, asset-based line of credit, credit facility mezzanine product, debt restructure or payoff, joint estate/asset sale, etc., (the "Transaction"). The Control of Timeline. With exception of the non-circumven agreement, which are permanent provisions, the Cl months. If the Consultant cannot secure funding for services under this agreement with a thirty (30) day goes through, regardless of notice of cancellation, a agreement shall be earned and due.	t venture, merger of sultant's role is to gott, non-disclosure, a lient agrees to the term the Client within a written notice of comments.	nercial-only transaction of factoring facility, in acquisition, strategic get the Client an offer and introduction provisions of this agreement six (6) months, the Cliencellation of service	on for a loan, equity floor plan financing, alliance, or real for funding the project. sions set forth in this t for a period of six (6) ient has the right to cancel es. However, if funding still
☐ The Lender. As a result of the introduction mad several Investors, lender, institutions, banks, advisor individuals or fund managers referred to herein as any part of the Transaction be placed with Funders. Client close on any introduced transactions under the Transaction met the terms and conditions that were outlined in section 2 of this agreement shall be earn	ory firms, venture c "Funder") or any re , Client shall owe C his Agreement, that e satisfactory to Clie	apitalist, funds, corpor lated entity under Fun Consultant the fees des t in itself shall serve as	rations, partnerships or nders control, should all or scribed herein. Should s proof that the
☐ Consultants. It is acknowledged by Client that commercial funding consultant. Consultant does Now We are not advising client at the capacity of a regist Client in any manner regarding the merits of this or registered financial advisory, investment Consultant capacity. Client warrants that they have consulted town due diligence to their satisfactions.	OT work with any stered investment ac r any other financin nt, real estate agents	type of securities or real visor or attorney. Cor ag arrangement. We ar s, or licensed mortgage	esidential real estate loans. nsultant has not advised te NOT attorneys, te loan originator at any

CUSTOMER S	SERVICE A	GREEMENT

|--|

□ Non-Circumvent. Client hereby irrevocably agrees not to circumvent the Consultant. Client agrees not to avoid,
bypass or obviate Consultant, directly or indirectly, to avoid payment of fees or commissions in any transaction with
any Funder or lender revealed by Consultant, to Client, in conjunction with any Transaction (including the purchase
and sale of any real estate or asset) or currency exchange, or any loans, equity or collateral, or funding(s), or addition,
renewal, extension, rollover, renewal, amendment, renegotiation, new contracts, parallel contract, agreements, or
third-party assignments thereof. The Client agrees and covenants that he or she will not directly, or indirectly, or in
conjunction with any other person, company, partnership or corporation, apply to the Funders or individuals to whom
Consultant has submitted a funding application or package, except through Consultant, for this or any other
transaction in the future. Otherwise the Client shall be liable to Consultant for the Fees described in section 2 of this
agreement whether or not Client receives capital from any introduced Funders from Consultant.

2. THE FEES

☐ The fee for successful introductions by Consultant to Client in the event of an introduction either for a loan, equit asset-based line of credit, credit facility, factoring facility, mezzanine product, debt restructure or payoff, joint ventus merger or acquisition, strategic alliance, real estate/asset sale, or any other reason is outlined below, and is to be paid	re,
by Client pursuant to this Agreement in the sum distributed and computed as follows:	
□ Fee for Service. The upfront initiation fee from Client for contracting Consultant is to cover time, labor and material associated with finding and introducing the client's project to various financial sources. The fee is due once we get a term sheet or offer. There is no refund of the A La Carte fees for service once the project has commenced, which is effective upon signing this agreement. Payment due upon acceptance of this agreement is as follows:	3
□ Standard Fee A standard service fee for all loans is a one time \$3,500.00 USD due upon recieving the first offer term sheet. This is NIOT a fee to get a loan, it is a fee to cover time, labor and material associated with finding and	or

Fee is fully refundable in the event that the consultant is unabe to get the client any loan or funding offers.

Total Upfront Fees Due Upon Acceptance of This Agreement Includes Standard Fee Plus A La Carte Services:

introducing the client's project to various financial sources. **Our Gold Clad Guarantee** is that the The Standard Service

☐ Standard Service Fee for loans under \$50,000 USD	\$1,500.00 USD
☐ Standard Service Fee for loans over \$50,000 USD	\$3,500.00 USD
☐ Three year pro forma profit and loss statement	\$2,500.00 USD
☐ One to Three page executive summary	\$2,950.00 USD
☐ Slide Show Pitch Prenstation	\$1,550.00 USD
☐ Business Logo Design	\$2,350.00 USD
☐ 5 Page Business Website Design	\$2,500.00 USD
The total up front service fees under this agreement is: \$	(USD) due upon acceptance.

□ Commission. In addition to the up front fees above, Client will compensate Consultant a commission of 7% (seven percent) of the funded amount for loans due according to the guidelines set in this section of this agreement. Consultant fees and commissions, the client will be responsible for paying any commissions and fees to the Funder, Funders, lending banks, insurers etc., defined by their own and separate contracts in addition to the fees and commission due under this agreement. Client hereby gives authorization to the funding party, "Funder", to pay any and all outstanding commissions and fees directly to the Consultant.

CUSTOMER SERVICE AGREEMENT Page 3 of 5 Initial ☐ Failure to Proceed. The 7% (seven percent) commission will be waived, except for administrative costs or if Consultant or any of their sources DO NOT OFFER the Client funding. However, if Consultant or sources and Funders make an offer and Client receives a written Letter of Intent or Term Sheet from Consultant and/or their sources and Funders that is approved and accepted by the client and Client fails to honor or complete the transaction for any reason, all deposits, commissions, and/or all fees for service paid as stated above are considered earned, payable, and non-refundable income for Consultant and/or the Lender. ☐ **Falsification of Information.** Furthermore, if Client provides documents to Consultant in consideration for a loan that contains false information or misrepresentation of the truth or facts, then all fees, including but not limited to fee for service and Consultant fees, commissions, or other costs or fees as indicated above of this agreement or other associated documents are deemed earned, non-refundable, and payable to Consultant and or Lender. ☐ Additional Monies. The fees indicated above in this agreement are payment for services and will not be applied to or be used towards any equity injection, down payment or financial projections required by any Lender or platforms. □ Payment of Fees. The commission of 7.0% (seven percent) of the funded loan amount sought by Client plus any outstanding amounts, such as the up front fee as agreed on page 2 of this agreement or any part thereof, miscellaneous expenses, and or any amount thereof, will be paid directly to Consultant at the time of closing and/or funding directly to Consultant by the closing bank or institution. Commissions, fees, interests, private loans, etc., will paid by the funding bank and remaining balances will be wired to the bank account coordinates indicated by the Client. ☐ Personal Guarantees. If Client becomes insolvent, refuses to pay, or generally fails to pay the fees and commissions of this agreement, or becomes unable to remit payments as they become due, or refuses to remit any payment as agreed; the officers of the Client shall undertake personal liability for the payment of the Loan commissions and the Interest in due manner in accordance with the terms of this Agreement. □ **Definition.** The term "successful introduction" is defined as any lender or Funder that Consultant introduced to Client, where Client receives an offer to fund the project a Funder or Lender in the form of any offer, including, but not limited to a loan, equity, sale-leaseback, asset-based line of credit, inventory financing credit facility, floor plan financing, mezzanine product, debt restructure or payoff, joint venture, merger or acquisition, strategic alliance, real estate/asset sale, etc., any class of asset offer whether the client accepts the offer or not. □ Waiver of Liability. Except as otherwise provided herein or in any agreement entered into with the Consultant, no present or former Manager or officer of the Consultant, nor any such Person's Affiliates, officers, directors, employees, agents, lawyers, accountants or representatives, shall be liable to the Client or to any Member for any terms or agreements with any lender or Funder, or for any act or omission performed or omitted by such Person in their capacity. Client agrees to hold Consultant harmless and free of any liability as such. □ **Non-Disclosure.** At times Consultant will need to share confidential information provided by Client in order to carry out the processing of the financing application. Client hereby approves such transaction. Both parties agree to

3. OTHER

of this transaction.

☐ **Transparency.** Client's disclosure and obligation to make true statement of facts to Consultant and Funder(s) are set forth in Funder(s) application. Client shall provide Consultant all material facts relative to this application. Client

not divulge any trade secrets, including processes, databases, contacts, etc., to other parties not associated or outside

CUSTOMER SERVICE AGREEMENT

Page 4 of 5 Initial _____

agrees to save and hold Consultant harmless from all claims, disputes, litigations and/or judgment arising from incorrect information supplied by Client or from any material fact known by Client which Client fails to disclose.
□ Required Fees. Client understands that Funders or lenders may require various fees, costs, commissions, etc., prio or after issuance and acceptance of a loan commitment. Any such deposits will be sent directly to accounts indicated by the Funder(s) policies and procedures. Client is not entitled to request such policies and procedures be changed.
Other Consultants. Any arrangements made by Client with any Consultant or other people with whom Client is o may be involved are the total responsibility of Client. Client further acknowledges and understands that this agreement supersedes any other agreements Client has signed with other Consultants or finance consultants and that all other agreements that Client has signed with Consultants or finance consultants are deemed subordinate to this agreement. If client hires another Consultant or service provider for similar services provided by Consultant, Client is still responsible for fulfilling their commitment of payments for services rendered by Consultant.
☐ Methods of Payment All payable money should be forwarded to the Consultant, funder, or lender as invoice or directions indicate.
□ Entire Agreement. This Agreement contains the entire agreement between Consultant and Client concerning the introduction of Lenders and /or Funders to Client and correctly set forth the rights and duties of each of the parties to each other on this matter. Any agreement(s) with lenders or funders have no affect on this agreement. Agemments made with other entities are agreement between them and the lending entitiy. This agreement, waivers of liability, commissions and all parts of this agreement shall remain in tact. Consultant is not responsible for agreements made with other entities with regard to our srvices fulfilled and considered completed and payable upon acceptance of an offer or term sheet from any lender or funder. Any agreement or representation concerning the subject matter of this Agreement or the duties of the Parties to each other in relation thereto, not set forth in this Agreement, is null and voic unless signed as an addendum to this agreement by both parties.
☐ Governed By. This Agreement shall be governed by the laws of the State of Colorado. Any dispute, action or clair under this Agreement shall be resolved by mitigation according to State law of Colorado.
□ Authority. Client warrants that he or she both personally and as executive or owner of the client organization has the authority to execute and agree to the terms of this Agreement. The Client and Consultant further intend that this Agreement constitutes the complete and exclusive statement of its terms, and that no extrinsic evidence whatsoever may be introduced in any judicial or arbitration proceeding, if any, involving this Agreement.
□ Digital Document. A facsimile or electronic version of this document shall be deemed and considered as an original, binding and enforceable document.

CUSTOMER SERVICE AGREEMENT

IN WITNESS WHEREOF, the within Agreement has been executed as an individuals and as a duly authorized officer and representative of the entity involved. The parties swear to have all due corporate authority to be a signatory on the date indicated below and shall this agreement will be binding upon and inure to the benefit of each party's respective successor and assign.

EXIT PLAN PRO LLC	Company Name:	
Signature:	Signature:	Date
Print: Ramon Navarro	Print Name:	Title:
Title: Chief Executive Officer		
Date:	Signature:	Date
	Print Name:	Title: